

Neversa eG decides in favour of ICT out-tasking for Nestlé pension fund

Customer

Neversa eG

Business

Neversa eG is an insurance service provider and operates the company pension plan for employees of Nestlé Deutschland AG and other contributing companies financed by Nestlé Pensionskasse VVaG or Nestlé Versorgungskasse GmbH. Neversa operates under the guidelines set by the German Federal Financial Supervisory Authority [Bundesanstalt für Finanzdienstleistungen (BaFin)].

Colt's services used

- IP Voice Solutions
- Cloud Infrastructure Services
- Managed Workspace
- Managed Web Hosting
- Managed Storage and Backup

Colt implements cloud based services in conjunction with IP-based data and voice transmission, all from one single supplier.

Neversa eG needed to stop utilising the IT services of Nestlé Deutschland AG and faced the challenge of finding a single supplier solution to manage its IT and telecoms products and services for all its operations.

The key issues were to increase the flexibility, availability and efficiency of the entire IT and telecoms infrastructure, whilst reducing costs as well as observing the legal requirements of being a financial services provider.

In Spring 2008, Neversa outsourced its entire IT department and moved to an integrated IT and telecoms solution from one supplier. Colt is now responsible for all IT and Telephony operations at Neversa eG.

Concentrating on core competencies played a critical role in this process and the decision to outsource the ICT infrastructure. Colt Managed Services offered modular IT and telecoms solutions. All relevant software applications are provided "on demand".

Whether it is specific applications, standard Office programs or the internet, the IT is provided independently of terminal type, time or location at the touch of a button via one or more of Colt's 19 high-security data centres in Europe. With no installation or maintenance operations for the customer to worry about, Colt offers an integrated solution from one single source with everything provided ready to go, from the desktop to the software right down to IP telephony.

Colt provides managed services in 19 data centres across Europe offering resiliency, scalability with flexibility whilst managing risk and reducing costs

Convergence: Colt implements cloud solutions with integrated voice and data

Removing all the licensing and updating work, Colt Managed Services uses the Cloud platform in the Colt data centres to offer a scaleable and flexible service providing usage based billing; meaning that the service can be adapted in line with business operations and any unnecessary costs accruing on the IT budget can be avoided. Maximum security as well as data back-up operations are compulsory and are implemented as an integrated service through the Managed Security and Managed Backup and Storage modules.

Colt services cover the latest IP voice solutions in the shape of Colt VoIP Access. Neversa decided in favour of voice and data transmission based on a convergent IP network. With this solution, business customers can make their internal and external calls without having to invest in phone lines or expensive gateways. All calls

are routed by Colt between the IP network and the public PSTN. The solution for the latest office communications ranges right down to the terminal as a hard or soft phone at a workstation. The benefits are clear: greater efficiency and more flexibility in overall company communications and in providing business applications across a universal platform.

All applications are provided centrally in the data centre in Frankfurt and can be used by employees using flexible terminals. It is no longer necessary to install the applications locally on each desktop PC. This means that in addition to Microsoft office products, employees can also be provided with more applications specific to their sector.

Colt provides the convergent ICT solution based on virtual servers in their own data centre in Frankfurt. Virtual servers can provide a service in the same way as a dedicated server, which is configured only for one specific task. In comparison, virtual servers offer increased availability and flexibility. All virtual

servers are connected to the network with additional redundancy, and the network is connected directly to Neversa via the Colt fibre optic backbone. Unlike previous solutions that had considerable performance reserves for peak load times but were therefore not used with optimum efficiency in everyday operation. Neversa now has virtualised server architecture at its fingertips, with a high level of scalability and flexibility.

We provide services that allows the business visibility and control to ensure there is a clear return on investment.

Next step

To arrange a consultation or to discuss how Colt Managed Services can help you:

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