

# Number Portability Application Form

Reg no. 200002519N

Note:

- Please submit the following original document(s) together with this application form, duly completed, for verification:
  - For Business/Corporate Account applicant:
    - Business Registration Certificate or;
    - Certificate of Incorporation
    - Work Permit/Employment Pass for non-citizen applicant.
  - For Personal Account applicant:
    - NRIC/Passport.
    - Work Permit/Employment Pass for non-citizen applicant.
- Upon approved by the existing Network Operator, please allow at least five (5) and/or up to eighteen (18) working days for the services to be effected.
- For subscription by a Company/Firm, this application should be made by an authorised officer of the Company/Firm.
- The telephone number(s) must be on "working" status on the effective date of porting i.e. that shall have been no disconnection of service whether permanent or temporary.

**Important:** This application form is to be filled in by the original owner of the number. For subscription by Business/Corporate Account, this application should be filled up by an authorised officer of the Business/Corporate firm.

Please ensure to filled in the form fully and confirmed that the information provided in the form is exactly matches the details of the current registered subscriber of the phone line (as reflected in your existing Network Operator's records), or the application will be rejected. Failure to do so would result in the application being rejected and a new submission would be required. A new submission will incur a new charges and to trigger a new workflow for porting, this may result in a longer timeline/duration for the porting activity to take effect.

<b>Business/Corporate Account</b> (Company that is the current registered subscriber of the phone line) Note: <b>For Business/Corporate Account</b> , please fill this section only.		<b>Personal Account</b> (Person who is the current registered subscriber of the phone line) Note: <b>For Personal Account</b> , please fill this section only.
Name of Company/Firm		Name of Applicant
Business Registration No./UEN		NRIC/Passport/FIN No.
Name of Authorised Officer		Contact No.
Contact No.	NRIC/Passport/FIN No.	Email Address
Email Address		Installation Address
Installation Address		Correspondence Address (if different from installation address)
Correspondence Address (if different from installation address)		
<b>Existing Network Operator</b>		
Network service to be terminated		
<input type="checkbox"/> Singtel	<input type="checkbox"/> StarHub	<input type="checkbox"/> M1
<input type="checkbox"/> MyRepublic	<input type="checkbox"/> Simba (TPG)	<input type="checkbox"/> Verizon

Local Telephone Service(s) to be Ported (If space is insufficient, please use supplementary sheets)	
List of local telephone number(s) to be ported to Superinternet Fixed Telephone Network	For Official Use (RNO to enter N2 number for each N1 number)
1.	
2.	
3.	
4.	
5.	

### Confidential

- I/ We agree that M1, SingTel, StarHub, Verizon, MyRepublic, Superinternet and Simba (TPG) will not be responsible for losses or service interruptions arising from the termination of services and/or porting of Local Telephone number(s).
- I/ We shall be responsible to SingTel/StarHub/M1/Verizon/MyRepublic/Simba (TPG) for all charges incurred up to the date and time the Local Telephone Number(s) is/are ported to Superinternet
- I/We shall settle all outstanding charges with SingTel/StarHub/M1/Verizon/MyRepublic/Superinternet/Simba (TPG) within 14 days from the date of SingTel/StarHub/M1/Verizon/MyRepublic/Superinternet/Simba (TPG) bill.
- I/We hereby authorize Superinternet to request that my/our existing number(s) as noted above be ported or transferred from a SingTel/StarHub/M1/Verizon/MyRepublic/Simba (TPG) number(s) with effect from the date noted on this form.
- I/We agree that as of the date of the Local Telephone is/are ported to Superinternet, the existing Terms and Conditions for Telephone Service shall, in respect of such Local Telephone Service(s) ported to Superinternet, bind me/us.
- I acknowledge and agree that the porting will result in the disconnection of the Local Telephone Service(s) from SingTel/StarHub/M1/Verizon/MyRepublic/Simba (TPG) and finalization of the SingTel/StarHub/M1/Verizon/MyRepublic/Simba (TPG) account(s) for the Local Telephone Service(s).
- I/We confirm that the above information as given is true and correct.
- I certify that I have the authority as the subscriber or as the authorized officer for the subscriber of the Local Telephone Service(s) stated above.



Signature of Registered Subscriber/Authorised Officer

DD	/	MM	/	YYYY
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Date

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Company Stamp (Applicable for Business/Corporate Account Only)

For Official Use Only		
Documents Submitted By (Name & NRIC)	Documents Checked & Verified By (Name & Date)	Emailed On  Serial No.  <input type="checkbox"/> A.M. Activation <input type="checkbox"/> P.M. Activation