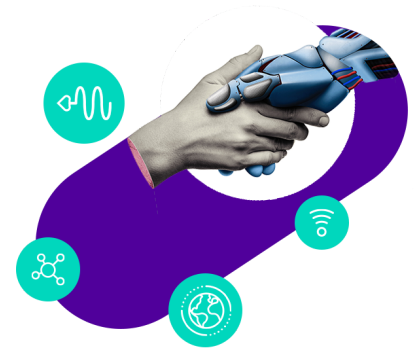# Colt Intelligent Communications

Benefits

⊘ Solution simplicity

Productivity applications and enterprise communication infrastructure in the cloud, with network, voice and support from a single provider.

⊘ Increased Productivity

Thanks to mobility and a seamless user experience across all devices and geographies.

⊘ Simplified Procurement

By having a single supplier for the end to end solution.

⊘ Enhanced business Continuity

From Colt's fibre network, predictable connectivity and highest resiliency provided by premium service quality options.

⊘ Savings

Savings on voice traffic with flexible tariff plans.

⊘ Increased Flexibility

We work with all the major collaboration platform providers so can work with whoever you choose.

Unified Communications

Fully integrated

- Enterprise productivity and unified communications applications
- Professional Services for transition and deployment, combined with handset and headset delivery
- Enterprise grade voice services
- High bandwidth on wholly owned fibre connectivity

To provide you with the best customer experience, Colt delivers **end-to-end support, offering one single point of contract and contact across 22 countries**, covering applications, connectivity and hardware.

Cloud SBC

Colt Intelligent Communications also provides the option of a Cloud SBC, which replaces the traditional physical hardware with a solution completely in the cloud. This means your SBC and connection will be in the cloud, giving you flexibility and speed in setting up your communication solution.

More and more businesses are moving applications to the cloud, attracted by the ability to utilise the latest applications whilst avoiding the cost and overheads of an on- premise solution.

Colt Intelligent Communications brings together productivity applications and enterprise communication in the cloud, closely integrated to deliver everything needed to collaborate and work efficiently, with minimal switching between applications or tasks.

Moving your user setup to the cloud poses several challenges, such as integrating all applications, guaranteeing reliable connectivity, enjoying cost effective voice calls, and having all the the support needed for the transition.

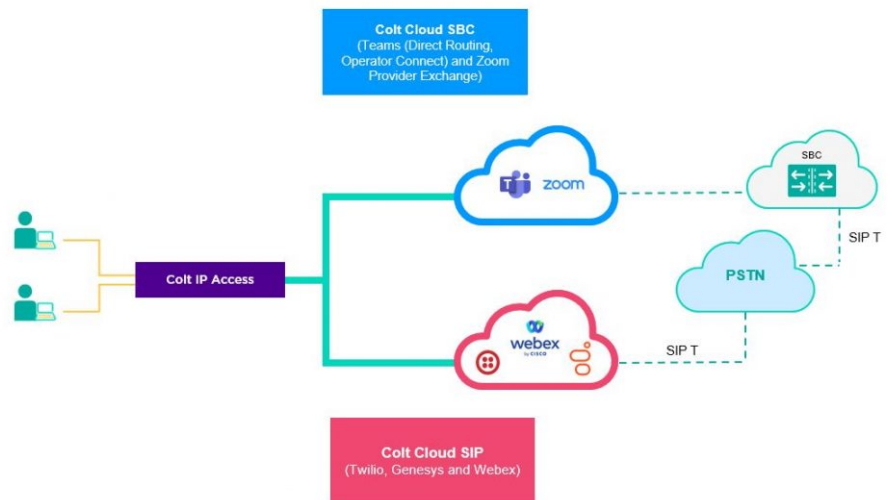### Colt Intelligent Communications solution

Applications run on collaboration platforms such as Zoom, Team, Genesys, Twillio, Cisco or whatever platform you choose. Performance is guaranteed with Colt's connectivity to the cloud and voice breakout based on Colt's Tier 1, globally connected, high performance network.

Colt Intelligent Communications includes Professional Services, **hardware** delivery and configuration on premises:

- Provide Professional Services to help integrate your infrastructure with Colt Intelligent Communications.
- Colt Intelligent Communications achieves higher reliability and voice cost savings by using your chosen collaboration tool and Colt´s Cloud Voice service.
- Colt Adoption Services can support your migration by working with your organisation to create a tailored adoption strategy
- Colt's Enterprise grade voice combines PSTN compliant SIP Trunking with fully flexible tariff plans for voice calling
- Colt´s Cloud SBC ´Cloud Fax´ fax-to-mail service allows users to send and receive faxes via their personal email-account, making the need to buy or use a fax machine disappear.

The following **Connectivity Options** show how Colt Can provide you access to any CSP, with a consistent service wrap across 21 European countries.

Cloud Voice activation options

Colt Network

Colt has a 25-year track record as a business voice and connectivity provider with a **wholly owned Tier 1, globally connected network giving high performance access to the cloud.** We provide a single, consistent, one stop shop across 22 countries (Austria, Belgium, Czech, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, United Kingdom, Japan).