

Colt

UK Binding Corporate Rules (Processor)

Version 1.0

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1. INTRODUCTION

- 1.1 As a global provider of telecom and data centre services, Colt Technology Services ("**Colt**") understands the importance of ensuring strong safeguards in protecting Personal Data when such information is transferred and processed across borders. These UK Binding Corporate Rules ("**Rules**") set out Colt's commitment to provide adequate protection for the transfer and processing of UK Personal Data by Colt Entities acting as Data Processors.
- 1.2 These Rules are applicable to and are binding for each one of the Colt Entities. Colt Personnel must respect the commitments and procedures set out in these Rules. Failure to comply with these Rules may lead to disciplinary action for Personnel, up to and including dismissal.

2. SCOPE OF DATA PROCESSING AND DATA TRANSFERS

- 2.1 Colt processes the following UK Personal Data:

Categories of Data Subjects	Categories of UK Personal Data
Personal Data processed on behalf of a Customer – Customer's Customers, employees or business contacts	Details of the Personal Data to be processed will be specified in the services agreement with the Customer but could include: Name, surname, date of birth, address, email, telephone number, ID card number, such other professional Personal Data as may be required for the Relevant Group Member to conduct business with the Customer or supplier as well as information regarding participation in events organised by Colt. Call's records for the purpose of verifying the quality of the service.

- 2.2 UK Personal Data are transferred to Relevant Group Companies outside the UK for the purpose set out below:

Where that Colt Entity manages employees, Customers or suppliers	The processing would include review of UK Personal Data in order to: <ul style="list-style-type: none">• manage relations with Customers and suppliers• improve products and services and develop new products and services• detect or prevent fraud• conduct internal audit, compliance and risk management activities• establish, exercise or defend legal claims
Where that Colt Entity provides services to other Colt Entities as a Sub-Processor	The processing would include hosting of UK Personal Data; in the course of providing IT services and security services; assisting in HR and business administration for any of the purposes above

- 2.3 UK Personal Data may be accessed from the following third countries (noting, however, that all UK Personal Data will be hosted in the UK at all times):

EMEA region	Kenya, Israel, Serbia, South Africa, Turkey
Asia-Pacific region	Australia, China, Hong Kong, India, Singapore
Americas region	USA

- 2.4 Appendix 3 contains a list of Colt Entities, including details of the location of Colt Entities.

3. COLT FUNDAMENTAL PRINCIPLES

Colt's Fundamental Principles which all Colt Entities will abide by are contained within the Global Privacy Policy, save that the following principles apply where a Colt Entity is a Data Processor:

3.1 Lawfulness, fairness and transparency

- 3.1.1 Provide reasonable help and assistance to the Customer to comply with lawfulness, fairness and transparency.

3.2 Purpose limitation

- 3.2.1 Process UK Personal Data only on behalf of the Customer and in compliance with the Customer's documented instructions and in accordance with the contract with the Customer. Colt entities will immediately inform the Customer if, in their opinion, an instruction infringes UK Data Protection Law. Following the Customer's instructions includes:

- 3.2.1.1 giving the Customer authority to decide whether the Colt Entity can appoint a Sub-processor, as set out in Appendix 2;
- 3.2.1.2 providing the Customer with information on the main elements of the sub-processing (the parties, countries, security and onward transfer provisions, as set out in section 6 below); and
- 3.2.1.3 if requested, providing the Customer with a copy of the data protection provisions in the sub-processing contract.

- 3.2.2 At the end of provision of the services to the Customer, at the Customer's choice, Colt and sub-processors will return the UK Personal Data to the Customer or delete the UK Personal Data and all copies of the data and certify to the Customer that this has been done, unless legislation requires storage of the personal data transferred. In that case, Colt and sub-processors will inform the controller and warrant that it will guarantee the confidentiality of the personal data transferred and will not actively process the personal data transferred anymore.

3.3 Data quality

- 3.3.1 At the Customer's request rectify or anonymise the UK Personal Data once use in identifiable form is no longer necessary and where applicable, inform any Colt Entity or Sub-Processor to whom the data have been disclosed, that this has been done.

- 3.3.2 At the Customer's request, update, correct or delete UK Personal Data and, where applicable, inform any Colt Entity or Sub-Processor to whom the data have been disclosed, that this has been done.

3.4 Security

- 3.4.1 Assist the Customer to meet its obligations for security and personal data breaches (as set out in UK Data Protection Law), taking into account the nature of the processing and the information available to the Colt Entity.

3.5 Data Protection by design and default

- 3.5.1 Assist the Customer to meet its obligations for privacy by design and by default, and data protection impact assessments (as set out in UK Data Protection Law), taking into account the nature of the processing and the information available to the Colt Entity.

3.6 Individual rights

- 3.6.1 At the Customer's request, execute any necessary measures (taking into account the nature of the processing and in so far as this is possible) to fulfil Customer's obligation to meet Data Subjects rights; for example, communicating useful information to help the Customer to comply. Forward any request received from a Data Subject, in respect of whom the Customer is the Data Controller, to the Customer without answering it unless a different approach is agreed with the Customer.

4. SECURITY

- 4.1 Colt Entities must implement appropriate technical and organisational measures to ensure a level of appropriate security for UK Personal Data, taking into account:
 - 4.1.1 risks of accidental or unlawful destruction, loss, alteration, unauthorised disclosure of or access to UK Personal Data;
 - 4.1.2 the ability to ensure confidentiality, integrity, availability and resilience of processing of UK Personal Data;
 - 4.1.3 the need to test and evaluate the effectiveness of the technical and organisational measures; and
 - 4.1.4 the need to restore the availability and access to personal data
 - 4.1.5 where a Non-UK Colt Entity is the Data Processor, the requirements of the UK Data Protection Law which applies to the Customer and any measures specified in the service agreement with the Customer.
- 4.2 Colt entities will support the Customer when i) carrying out data protection impact assessment operations, where applicable, and ii) performing prior consultations where a data protection assessment indicates that the processing would result in a high risk pursuant to the UK Data Protection Law.
- 4.3 If there is a breach of security relating to UK Personal Data, Colt must follow Colt's Personal Data Incident Response Process, which requires, in a manner which meets UK Data Protection Law, Colt to:

- 4.3.1 keep records of personal data breaches affecting UK Personal Data; and
- 4.3.2 notify the Customer without undue delay, instead of notifying Data Subjects and the ICO.
- 4.4 Additionally, Sub-Processors shall inform Colt (and the Customer) without undue delay after becoming aware of any personal data breach.

5. SHARING PERSONAL DATA WITH THIRD PARTIES

5.1 Sharing Personal Data with Sub-Processors

- 5.1.1 A Colt Entity may only appoint a Sub-Processor to process UK Personal Data where a privacy and security risk assessment has been carried out, to determine that the Sub-Processor will provide sufficient guarantees that it will implement appropriate technical and organisational measures and complies with applicable UK Data Protection Law.
- 5.1.2 The Colt Entity shall obtain the prior informed general written authorization of the Customer to appoint a Sub-Processor to process UK Personal Data. The Colt Entity will provide the Customer with a comprehensive list of Sub-Processors upon Customer's request and will inform the Customer of any intended changes concerning the addition or replacement of other Sub-Processors so that the Customer has the opportunity to object to such changes, or to terminate the contract before the data are communicated to the new sub-processor.
- 5.1.3 The Colt Entity must ensure that there is a written contract with the Sub-Processor, which is recognised as valid under UK Data Protection Law, and which contains the provisions set out in Appendix 2, Part B.

6. TRANSFERS AND ONWARD TRANSFERS

6.1 Authorised transfers

- 6.1.1 UK Personal Data may be shared with:
 - 6.1.1.1 other Colt Entities bound by these Rules, in accordance with these Rules; or
 - 6.1.1.1 other Colt Entities OR third party entities located in a country or territory in respect of which there is a valid decision by the UK Government determining that such country, territory, or sector in a country, ensures an adequate level of protection for UK Personal Data, in which case these Rules do not apply.

Any transfer of UK Personal Data described in this section shall be with no further requirements to ensure adequate protection for the UK Personal Data, save as to carry out, if necessary, a transfer impact assessment as described in section 6.3 below.

- 6.1.2 Any transfers not described in section 6.1.1 above shall meet the requirements under section 6.2 below.

6.2 Other transfers

- 6.2.1 In all other situations, and subject to the Colt Entity carrying out a transfer impact assessment, UK Personal Data may only be shared where appropriate safeguards for the UK Personal Data are put in place, as set out in Article 46 of the UK GDPR, such as use of international data transfer agreements approved by the ICO.
- 6.2.2 UK Personal Data may also be shared, following a transfer impact assessment, in specific situations where UK Data Protection Law provides a derogation to the transfer; for example, where:
 - 6.2.2.1 the Data Subject has explicitly consented to the proposed transfer, after having been informed of the possible risks of such transfers for the Data Subject due to the absence of an adequacy decision and appropriate safeguards;
 - 6.2.2.2 the transfer is necessary for the performance of a contract between the Data Subject and Data Controller or the implementation of pre-contractual measures taken at the Data Subject's request;
 - 6.2.2.3 the transfer is necessary for the conclusion or performance of a contract concluded in the interest of the Data Subject between the Data Controller and another natural or legal person;
 - 6.2.2.4 the transfer is necessary for important reasons of public interest;
 - 6.2.2.5 the transfer is necessary for the establishment, exercise or defence of legal claims.

6.3 Transfer impact assessment

- 6.3.1 A Colt Entity transferring UK Personal Data to another country in respect of which there is not an adequacy decision issued by the UK Government – whether to a Colt Entity or to third party Data Controllers or Data Processors – must carry out a transfer impact assessment with the help of the data importer and/or the Customer if needed.
- 6.3.2 A transfer impact assessment must confirm the following:
 - 6.3.2.1 the level of protection required by UK Data Protection Law is respected in the country concerned;
 - 6.3.2.2 the guarantees provided by the Rules can be complied with in practice; and
 - 6.3.2.3 the country legislation does not create possible interference with the fundamental rights of Data Subjects.
- 6.3.3 Where a transfer impact assessment cannot confirm the points set out above, the Colt Entity exporting UK Personal Data will promptly inform the Colt lead and the Colt Group Data Privacy Officer. Additionally, it should assess whether the parties to the transfer can provide supplementary measures to

ensure an essentially equivalent level of protection as provided by UK Data Protection Law.

Therefore, the Colt entity exporting UK Personal Data should deploy technical safeguards, as detailed below, to ensure transferred personal data is protected with an equivalent level of protection as provided by UK Data Protection Law. Such deployment should be combined, if necessary, with contractual obligations on the importer to deploy specific security measures depending on the personal data type transferred and the country of where the personal data is transferred, together with a regular review of the measures used, to ensure that they remain effective. The possible deployed measures and technical safeguards could be encryption, tokenisation, pseudonymisation techniques which prevent the data importer to be able to provide access to information which would allow the identification of individuals.

- 6.3.4 Where the Colt Entity exporting UK Personal Data, is not able to take the supplementary measures necessary to ensure an essentially equivalent level of protection as provided in the UK, personal data cannot be lawfully transferred to a third country under these Rules. Nevertheless, if, in such case, the Colt Entity envisages to transfer personal data to a third country on the basis of these Rules, it should notify the ICO to enable the ICO to ascertain whether the proposed transfer should be suspended or prohibited in order to ensure an adequate level of protection.
- 6.3.5 The Colt entities will document appropriately the transfer impact assessment as well as the supplementary measures selected and implemented and will make such documentation available to the ICO upon request. The Colt entity exporting UK Personal Data, will monitor, on an ongoing basis, and where appropriate in collaboration with data importers, developments in the third country to which the data exporter has transferred personal data that could affect the initial assessment of the level of protection and the decisions taken accordingly on such transfers.
- 6.3.6 With respect to legally binding requests for disclosure of the personal data by a law enforcement authority or state security body, the request should be put on hold and the ICO should be clearly informed about the request, including information about the data requested, the requesting body, and the legal basis for the disclosure (unless otherwise prohibited, such as a prohibition under criminal law to preserve the confidentiality of a law enforcement investigation).

If in specific cases the suspension and/or notification are prohibited, the requested Colt entity will use its best efforts to obtain the right to waive this prohibition in order to communicate as much information as it can and as soon as possible, and be able to demonstrate that it did so.

If, in the above cases, despite having used its best efforts, the requested Colt entity is not in a position to notify the ICO, it will annually provide general information on the requests it received to the ICO (e.g. number of applications for disclosure, type of data requested, requester if possible, etc.).

In any case, transfers of personal data by a Colt entity to any public authority cannot be massive, disproportionate and indiscriminate in a manner that would go beyond what is necessary in a democratic society.

7. ACCOUNTABILITY

- 7.1 Colt Entities must be able to demonstrate compliance with these Rules and make available to the Customer all information necessary to demonstrate compliance with their obligations as provided by the UK Data Protection Law.
- 7.2 In order to demonstrate compliance, Colt Entities must:
- 7.2.1 allow for and contribute to audits, including inspections conducted by the Customer or another auditor mandated by the Customer as provided in their agreement with the Customer. Colt entities will immediately inform the Customer if, in their opinion, an instruction infringes UK Data Protection Law;
 - 7.2.2 keep a record of their processing of UK Personal Data, which may be made available to the ICO on request, and which must include the name and contact details for each Colt Entity, details of any transfers of UK Personal Data and a general description of the security measures in place. The records shall be in writing, including in electronic form;
 - 7.2.3 disclose the name and contact details of each Data Controller and its data protection officer (where one is appointed), the categories of processing carried out.;
 - 7.2.4 assist the Customer to meet its obligations for privacy by design and by default, and data protection impact assessments (as set out in UK Data Protection Law), taking into account the nature of the processing and the information available to the Colt Entity; and
 - 7.2.5 assist the Customer in implementing appropriate technical and organisational measures to comply with data protection principles and facilitate compliance with the requirements set up by these Rules in practise such as data protection by design and by default.

8. MAKING THESE RULES EFFECTIVE

8.1 Overseeing compliance with the Rules

- 8.1.1 Colt has designed a framework which is divided into three different levels of management and decision-making: top or strategic level (comprising the Data Protection Officer and the Global Data Protection Director), mid or tactical level (comprising the data protection team, the local Data Protection Country Representatives and the business units) and lower or operating level (comprising employees and other third parties).
- 8.1.2 The Data Protection Officer, or in his or her absence the Global Data Protection Director, is responsible for monitoring compliance with these Rules and can report any concerns about compliance with these Rules to the highest level of management at Colt.
- 8.1.3 The Data Protection Officer's role includes informing and advising Colt entities on data protection matters; involvement in DPIAs; and monitoring and annually reporting on compliance with these at a global level.
- 8.1.4 The Data Protection Officer is supported by Data Protection Country Representatives and the business unit, whose role is to advise on local data

protection matters, to be the primary point of contact for Data Subjects in their country; to monitor compliance and conduct training at local level and to report concerns to the Data Protection Officer.

8.2 Training

- 8.2.1 Colt Entities must provide training on these Rules alongside training on other privacy and data security obligations to Personnel and/or external contractors who have permanent or regular access to UK Personal Data or who have responsibility for managing processing of UK Personal Data, or who are involved in the development or procurement of products, services or tools used to process UK Personal Data.

8.3 Audit of the Rules

- 8.3.1 Colt's internal audit department is responsible for planning and executing privacy and data protection audits to verify compliance with these Rules. The Global Data Protection Director will assist Colt's internal audit department to conduct at least one annual audit to assess compliance with these Rules.
- 8.3.2 Colt Entities must ensure the audits address all aspects of these Rules, including Colt' security policies, IT systems, databases, if necessary, the physical record systems of Colt, provisions for sharing UK Personal Data, training, and exceptions process and set out any corrective actions required and how and when progress on corrective actions will be measured.
- 8.3.3 The results of the audit will be reported to the Data Protection Team, and will be made accessible to Customers and to Customers' Competent Supervisory Authorities on request.
- 8.3.4 Processors and Sub-Processors will, at the request of the Customer, submit their data processing facilities for audit of the processing activities relating to that Customer which shall be carried out by the Customer or an inspection body composed of independent members and in possession of the required professional qualifications, bound by a duty of confidentiality, selected by the Customer, where applicable, in agreement with the ICO.
- 8.3.5 Colt Entities will provide copies of the results of any audit to the ICO and will agree to audits by the ICO.

8.4 Complaints mechanism

- 8.4.1 Any complaints that these Rules may have been violated will be investigated by a person who has a suitable level of independence and impartiality.
- 8.4.2 If a Data Subject has a concern that a Colt Entity has processed UK Personal Data relating to him or her in violation of these Rules, or that these Rules may have been violated in some other way, he or she may report this to the Customer Services team ("**CEST**") if they are the Data Subject of a Customer, former Customer or prospect (available at <https://www.colt.net/legal/data-privacy/individual-rights/>); or the Data Protection team by emailing gdp@colt.net if they are any other individual. In all and any cases any Data Subject can directly contact or involve the Global Data Protection Officer, at the following address: gdp@colt.net. The appropriate team will manage the investigation in line with the complaint procedures detailed in the Individual

Rights Procedures. As outlined in the complaint procedures, a Data Subject may use various means by which to submit a complaint.

- 8.4.3 The CEST or the Data Protection team (as applicable) must forward the complaint to the Customer without undue delay for the Customer to investigate. The Data Protection team may investigate the complaint if the Customer and Colt agree to this, or if the Customer no longer exists (because it has ceased to exist in law, become insolvent or otherwise factually disappeared).
- 8.4.4 If the complaint is considered justified either by the Customer or the Data Protection Team, they will as appropriate inform the Data Subject thereof and arrange for the necessary steps to be taken by the affected Colt Entity in order to correct the matter at hand and in order to implement corrective actions for the future at the affected and other Colt entities.
- 8.4.5 The CEST or the Data Protection team (as applicable) will conclude the complaints process without undue delay and, ordinarily, within one month from the date the complaint is received. This period may be extended by two further months if this is necessary, because of the complexity of the complaint or the number of requests made by the Data Subject, in which case the Data Subject will be informed accordingly.
- 8.4.6 If the Data Subject is not satisfied with the outcome of the complaints process, or where the Data Subject otherwise chooses to do so, he or she can:
 - 8.4.6.1 raise the issue before the ICO; or
 - 8.4.6.2 bring their claim before a competent UK court.
- 8.4.7 The CEST or the Data Protection team (as applicable) will advise the Data Subject of these rights at the same time as telling him/ her of the outcome of the investigation.
- 8.4.8 The Data Protection Team keeps evidence of all the complaints received by Data Subjects through an internal data log which is kept updated and secured with restricted access.

9. RIGHTS FOR DATA SUBJECTS AND CUSTOMERS

9.1 Third party beneficiary rights for Data Subjects

- 9.1.1 Data Subjects can enforce their rights in relation to a BCR Breach as 'third party beneficiaries' of these Rules by contacting Colt's Data Protection team by emailing gdpr@colt.net.
- 9.1.2 Specifically, Data Subjects are able to enforce the following elements directly against Colt as a Data Processor:
 - 9.1.2.1 Third Party Beneficiary Rights as set out in section 9.1 of these Rules;
 - 9.1.2.2 Duty to respect the instructions from the Customer regarding the data processing including for data transfers to third countries as set out at section 3.2,

- 9.1.2.3 Duty to implement appropriate technical and organizational security measures and duty to notify any personal data breach to the Customer, as set out at section 3.4,
- 9.1.2.4 Duty to respect the conditions when engaging a Sub-Processor either within or outside Colt, as established in section 5.1,
- 9.1.2.5 Duty to cooperate with and assist the Customer in complying and demonstrating compliance with UK Data Protection Law such as for answering requests from Data Subjects in relation to their rights, as set out at section 3.6,
- 9.1.2.6 Easy access to BCRs as set out at section 9.3,
- 9.1.2.7 Right to complain to Colt as set out in section 8.4,
- 9.1.2.8 Duty to cooperate with Competent Supervisory Authorities as set out in section 10,
- 9.1.2.9 Liability, compensation and jurisdiction provisions as established in section 9.2, and
- 9.1.2.10 National legislation preventing respect of BCRs as set out in section 11.
- 9.1.3 The Data Protection Team keeps evidence of all the requests received by Data Subjects through an internal data log which is kept updated and secured with restricted access.
- 9.1.4 Where the data subject is not able to bring a claim against the controller, because the data controller has factually disappeared or ceased to exist in law or has become insolvent, they shall enforce against the processor the following elements:
 - 9.1.4.1 Duty to respect these Rules by Colt entities and their employees;
 - 9.1.4.2 Liability, compensation and remediation for breaches of these Rules as established in section 9.2;
 - 9.1.4.3 Duty to prove that Colt or external Sub-Processors are not liable for any violation of the BCRs when the data subject claims damages;
 - 9.1.4.4 Easy access to BCRs as set out at section 9.3;
 - 9.1.4.5 Right to complain to Colt as set out in section 8.4,
 - 9.1.4.6 Duty to cooperate with the Customer and the ICO as set out in section 10,
 - 9.1.4.7 Duty to respect privacy principles, including the rules on transfers or onward transfers outside of the UK, as set out in sections 3 and 6;
 - 9.1.4.8 Duty to demonstrate compliance with these Rules as set out in section 7, and

9.1.4.9 Duty to be transparent where national legislation prevents Colt from complying with the BCRs.

9.1.5 The data subjects' rights as mentioned under 9.1.2, 9.1.3 and 9.1.4 shall cover the judicial remedies for any breach of the third party beneficiary rights guaranteed and the right to obtain redress and where appropriate receive compensation for any damage (material harm but also any distress).

In particular, data subjects shall be entitled to lodge a complaint before the ICO or before a competent UK court.

9.1.6 Where the processor and the controller involved in the same processing are found responsible for any damage caused by such processing, the data subject shall be entitled to receive compensation for the entire damage directly from the processor.

9.2 Liability, proof and jurisdiction for Data Subjects

9.2.1 If a Data Subject complains that he or she has suffered damage and can establish facts which show it is likely that the damage occurred as a result of a BCR Breach, then the Colt Lead must:

9.2.1.1 take necessary action to remedy the BCR Breach; and

9.2.1.2 compensate the Data Subject for any damages (including both financial damages and damages for non-material harm) resulting directly from the BCR Breach.

unless the Colt Lead can show that Non-UK Colt Entities or Sub-Processors are not responsible for the event giving rise to the damage and it may discharge itself from any responsibility/liability.

9.2.2 Where a relevant Non-UK Colt Entity was involved in the same processing as the Customer and the Colt Lead is liable for a BCR Breach in respect of that processing, then the Data Subject will be entitled to receive compensation for the entire damage directly from the Colt Lead.

9.2.3 The Colt Lead accepts that the Data Subject may bring a complaint against it, to enforce his or her rights, before the ICO or before a competent UK court. While it is not required, Data Subjects are encouraged first to report their concerns directly to the relevant Colt Entity (following the procedure described in Section 8.4 above) rather than the ICO or court. This enables an efficient and prompt response from the relevant Colt Entity and minimizes possible delays from the ICO or court procedures. This does not prejudice Data Subject's right to bring complaints before the ICO or courts.

9.2.4 The Colt Lead accepts the liability arising from the non-compliance with these Rules by any Non-UK Colt Entity acting as a processor or a third party acting as a sub-processor. Data Subjects will have the rights and remedies against it as if the violation had been caused by them in the UK. UK courts or the ICO will have jurisdiction over cases of non-compliance by Non-UK Colt Entities.

9.3 Easy access to key elements of these Rules for Data Subjects

- 9.3.1 Colt must ensure that there is easy access (for example, by publishing this information on Colt's public facing website) to key elements of these Rules for Data Subjects whose UK Personal Data are processed by Non-UK Colt Entities. Nevertheless, the whole content of these Rules will be available on Colt's public facing website and intranet.
- 9.3.2 The key elements are:
- 9.3.2.1 the third party rights available to the Data Subjects and the means to exercise those rights;
 - 9.3.2.2 liability for and proof relating to a BCR Breach; and
 - 9.3.2.3 information relating to:
 - (i) the duty of the Colt entities subject to these Rules and their employees to respect them (section 1.2);
 - (ii) responsibility and liability to the Customers (section 9.4);
 - (iii) confirmation that the Colt Lead has sufficient assets;
 - (iv) the complaints process (section 8.4 and as required from Individual Rights Procedures);
 - (v) the duty to co-operate with Supervisory Authorities and the Customer (section 10);
 - (vi) the description of the transfers, material and geographical scope of these Rules (section 2 and Appendix 2);
 - (vii) the Fundamental Principles and the sections on Security, Sharing Data with Third Parties and Onward Transfer (sections 3, 4 and 6);
 - (viii) the accountability provisions (section 7);
 - (ix) the list of entities bound by these Rules; and
 - (x) provisions on conflicts between national law and these Rules (section 11).
- 9.3.3 The BCRs for Processors will be incorporated into the Customer DPA by reference – a link will be available in Clause 12.2 of the Customer DPA to Colt's Privacy Portal once Colt receives approval for its relevant documentation.

9.4 Liability and proof for Customers

- 9.4.1 Customers can enforce relevant provisions of these Rules: the requirements set out in Appendix 2 must be included in the contract with the Customer to provide for this.

9.4.2 If a Customer can demonstrate that it has suffered damage and establish facts which show that it is likely that the damage occurred because a Non-UK Party breached these Rules, or a service agreement with the Customer, while processing UK Personal Data on behalf of that Customer, or due to a breach of the written agreement related to external processing by any external sub-processor established outside the UK, then the Customer may:

9.4.2.1 enforce these Rules and the service agreement against that Non-UK Party; and/or

9.4.2.2 enforce these Rules and the service agreement against the Colt Lead which must also pay compensation for any damages resulting directly from the breach of these Rules or the service agreement

unless the Colt Lead can show that Non-UK Party is not responsible for the breach giving rise to the damages, or that no such breach took place.

10. MUTUAL ASSISTANCE AND COOPERATION WITH THE ICO

10.1 Colt Entities must cooperate and assist each other, to the extent reasonably possible, to handle any matter concerning these Rules or the IGA.

10.2 Each Colt Entity shall provide any assistance required by the ICO, cooperate with the Controller to the extent reasonably possible, and must take into account the advice from the ICO and abide the decisions, in connection with processing of UK Personal Data to which these Rules and IGA apply. This obligation also applies to Sub-Processors.

11. RELATIONSHIP BETWEEN THESE RULES AND NATIONAL LAWS

11.1 The highest data protection standards will prevail

11.1.1 The provisions in these Rules are in addition to any other obligations relating to UK Personal Data under applicable data protection and privacy laws. Where such laws provide a higher protection for Data Subjects, they will prevail over these Rules.

11.2 Laws which conflict with these Rules

11.2.1 If a Colt Entity considers that it is subject to laws or receives instructions from the Customer, which would prevent it from complying with these Rules or the IGA, or which would have a substantial effect on the protections provided by these Rules or the IGA, that entity must promptly inform:

11.2.1.1 the Colt Lead and the Colt Group Data Privacy Officer; and

11.2.1.2 the Customer, which is entitled to suspend the transfer of data and/or terminate the contract.

unless this would be prohibited by a law enforcement authority or state security body, for example, where secrecy is required to preserve the confidentiality of a law enforcement investigation (a "**secrecy requirement**").

- 11.2.2 Where the Colt Lead considers that this matter would have a substantial adverse effect on the protections for UK Personal Data provided for by these Rules or the IGA, it must report the matter to the ICO.

11.3 Requests from law enforcement authorities and state security bodies

- 11.3.1 If a Colt Entity receives a request from a law enforcement authority or state security body for the disclosure of UK Personal Data to which these Rules apply, the Colt Lead must notify the relevant Customer and the ICO. The Colt Lead should provide information about:
 - 11.3.1.1 the UK Personal Data which has been requested;
 - 11.3.1.2 the body making the request; and
 - 11.3.1.3 the legal basis for the request.
- 11.3.2 If the Colt Lead is not able to provide this information, because it is prohibited from doing so by secrecy requirements, it, or the applicable Colt Entity, must:
 - 11.3.2.1 promptly use all reasonable efforts to suspend the request for UK Personal Data and to lift any secrecy requirements associated with the request; and
 - 11.3.2.2 if requested by the Customer or the ICO, provide information to demonstrate what actions it has taken under this section (unless this would also be prohibited by the secrecy requirements).
- 11.3.3 If, having taken these steps, the Colt Lead is still not able to provide the required information to the Customer or the ICO, it must provide an annual transparency report to the Customer or the ICO, with general information on the requests received (such as the number of requests, the types of data and where possible the agencies making the request).
- 11.3.4 Non-UK Colt Entities must not provide UK Personal Data to law enforcement authorities or state security bodies in a way which would involve massive, disproportionate and indiscriminate transfers that go beyond what is necessary in a democratic society.

12. EXCEPTIONS

- 12.1 Requests for an exception from these Rules must be made to and authorised by the Data Protection Officer and, in his or her absence, the Global Data Protection Director.
- 12.2 Colt may deviate from these Rules where the deviation is lawful under UK Data Protection Law and any processing of UK Personal Data is undertaken in accordance with UK Data Protection law.

13. CHANGES TO THE RULES AND TRANSPARENCY

- 13.1 Colt Entities that are signatories to the IGA agree that the Colt Lead may update these Rules, the IGA, and the list of Colt Entities and it shall report changes without undue delay to the Colt entities that are signatories of the IGA. Where a new Colt Entity is added to the list, UK Personal Data must not be transferred to the new Colt Entity until

the Colt Lead confirms that such entity can comply with the provisions of these Rules and the IGA and it is effectively bounded by these Rules.

13.2 The Colt Lead will:

- 13.2.1 maintain an up-to-date, conformed copy of these Rules, the IGA, the list of Colt Entities and Sub-Processors subject to these Rules. The Data Protection Officer of the Colt Lead will be the person in charge of complying with this obligation;
- 13.2.2 make this record available to Data Subjects, the Customer and the ICO on request, where these Rules apply to their UK Personal Data;
- 13.2.3 notify the ICO once per year, or more frequently, on request of the ICO in relation to minor changes with a brief explanation of the reasons for the update, as well as:
 - 13.2.3.1 promptly in the event of a change which could affect the level of protection offered by, or which would amount to a substantial change to, these Rules and the IGA; and
- 13.2.4 notify Customers of changes to these Rules, the IGA and the list of Colt entities subject to these Rules which are relevant to Customers and the list of Sub-processors systematically and, where a change would affect the processing conditions, provide at least thirty days advance notice to Customers, during which they have the possibility to object to the change or to terminate the contract.

14. ENFORCEMENT

- 14.1 Colt Personnel found to have violated these Rules will be subject to disciplinary action, up to and including dismissal. Contractors or vendors found to have violated these Rules may be subject to legal action or termination of their contract or assignment.
- 14.2 Disciplinary action stemming from a violation of these Rules is determined on a case-by-case basis, taking into account all aggravating and mitigating factors. Further guidance can be found in the Disciplinary Policy. Supervisors should consult with management in their reporting line as well as Human Resources and the Data Protection team to determine appropriate disciplinary action in a given situation.

15. CONTACT INFORMATION

- 15.1 Should you require any further information, or wish to see a copy of any agreement or policy referred to in these Rules, please contact the Data Protection team by emailing gdpr@colt.net

Version History			
1.0	[Date of approval]	Colt Data Protection team	Approved version of UK Binding Corporate Rules.

Appendix 1: Glossary

Audit Conditions means, without limiting the powers granted by UK Data Protection Law to the ICO and subject to its explicit agreement, that the person auditing will be independent and appropriately qualified, comply with Colt's security and confidentiality requirements; that the audit will be conducted during business hours; and that, unless the person responsible for the audit has reasonable grounds to believe that there is a material breach of UK Data Protection Law, will take place no more than once in any year and will take place on at least thirty (30) days' notice.

Colt Entity means any company, partnership or other entity which from time-to-time Controls, is Controlled by or is under common Control with the Colt Lead and which has signed the UK IGA. For these purposes, **Control** means the beneficial ownership of more than fifty percent (50%) of the issued share capital or the legal power to direct or cause the direction of the general management of the company, partnership or other entity in question and cognate terms shall be construed accordingly.

Colt Lead means Colt Technology Services Group Limited.

Competent Supervisory Authority means:

- the ICO ; or
- any other supervisory authority which is 'concerned' by the processing of UK Personal Data because:
 - a Colt Entity is established in the country or territory in which that supervisory authority is established,
 - because Data Subjects living in the country or territory of that supervisory authority are likely to be affected by a Colt Entity's processing of UK Personal Data, or
 - it has received a complaint from a Data Subject relating to processing of UK Personal Data by a Colt Entity; or
- where UK Personal Data is processed by a Non-UK Colt Entity on behalf of a Customer, the competent supervisory authority for the Customer.

Customer/Data Controller means a person which has entered into a services agreement with a Colt Entity, where the services include the processing of UK Personal Data on behalf of, and pursuant to the instructions of, the Customer, and where the Customer has authorised the transfer of UK Personal Data within Colt in reliance on these Rules and the IGA.

Data Processor means an entity which processes UK Personal Data on behalf of a Data Controller.

Data Protection Country Representatives means the individuals in Colt who advise on local data protection matters. The Data Protection Country Representatives responsibilities are described in section **Error! Reference source not found..**

Data Protection Officer means the individual in Colt responsible for monitoring compliance with the Rules and reporting compliance concerns to the highest level of

management at Colt. The Data Protection Officer's responsibilities are described in section **Error! Reference source not found.**

Data Protection Team means, collectively, the Global Data Protection Director, the Colt BCR Lead Data Protection Assistant, the relevant Data Protection Country Representatives and the relevant Data Protection Officer.

Data Subject means the individual to whom UK Personal Data relates.

Global Data Protection Director means the individual in Colt who oversees compliance with the Rules in the Data Protection Officer's absence.

ICO means the Information Commissioner's Office.

Non-UK Colt Entity: means a Colt Entity outside the UK.

Personal Data: means any information relating to an identified or identifiable, living, individual (the '**Data Subject**').

Personnel: means a Colt's employees, agents, consultants, contractors or other staff (including temporary and non-permanent staff).

BCR Breach: means processing of UK Personal Data by a Non-UK Colt Entity, in breach one of the following provisions of these UK Binding Corporate Rules:

- Any of the provisions in the UK GDPR which a Data Subject can enforce directly against a Data Processor [*duty to respect instructions; technical and organizational measures and breach reporting; provisions for appointing sub-processors; duty to co-operate with the controller; easy access; complaints; duty to co-operate with supervisory authorities; liability, compensation and jurisdiction; conflict of national law and policy; duty to prove lack of liability; respect of privacy principles and rules on transfers and onward transfers; demonstrate compliance; be transparent where national law prevents from complying*]; or
- Breach of one of the following provisions of these UK Binding Corporate Rules which a Data Subject cannot enforce directly against a Data Processor: duty to respect the BCRs; fact of third party beneficiary rights; liability and proof; easy access; complaints; duty to co-operate with authorities; privacy principles; obligation to provide a list of processor entities bound by the BCR; conflict of national law and Policy.

Relevant Group Companies: means a subsidiary of Colt Lead which has signed the UK IGA.

Sensitive Personal Data: means Personal Data that reveal an individual's racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data processed to uniquely identify a natural person and data concerning health, sex life or sexual orientation.

Sub-Processor: means an entity appointed by a Data Processor to process UK Personal Data, with the approval of the Data Controller. The entity may be Colt Lead, a Relevant Group Company or a third party Sub-Processor.

UK means the United Kingdom of Great Britain and Northern Ireland.

UK Data Protection Law means the Data Protection Act 2018 and the UK GDPR as amended or replaced from time to time. In each case, such laws must provide appropriate safeguards for the rights and freedoms of Data Subjects.

UK GDPR means Regulation (EU) 2016/679 of the UK Parliament and of the Council of 27 April 2016 as it forms part of UK law by virtue of section 3 of the UK Union (Withdrawal) Act 2018, as amended (including by the Data Protection, Privacy and Electronic Communications (Amendments etc.) (EU Exit) Regulations 2019).

UK IGA means the Intra Group Data Transfer Agreement which binds each Colt Entity to comply with these Rules.

UK Personal Data means Personal Data which is processed by a Colt Entity and to which the UK GDPR applies.

Appendix 2: Terms to be included in contracts with Customers and Sub-Processors

Topic	Requirement
PART A: TERMS TO BE INCLUDED ONLY IN CUSTOMER CONTRACTS	
BCR incorporation	<ul style="list-style-type: none"> ✓ Policy to be incorporated by reference into the agreement for services with the Customer <ul style="list-style-type: none"> ○ Does not need to include sections of the Policy which only apply where Colt is the Data Controller
Changes to Policy	<ul style="list-style-type: none"> ✓ Where Customer is notified of a significant change to the Policy and associated documents, under section 14 of the Policy, Customer to have right to terminate services affected by this
Customer to inform Data Subjects	<ul style="list-style-type: none"> ✓ If Sensitive Personal Data will be transferred, Customer must commit to inform Data Subjects that this data will be transferred to a third country ✓ Customer to inform Data Subjects that it uses Data Processors not in UK Countries ✓ Customer to commit to provide a copy of these Rules (other than sections which only apply where Colt is the Data Controller) and the data protection provisions of the agreement for services between Colt and the Customer on request <ul style="list-style-type: none"> ○ Sensitive and commercially confidential information may be removed
PART B: TERMS TO BE INCLUDED IN CUSTOMER CONTRACTS AND IN CONTRACTS WITH SUB-PROCESSORS	
Nature of processing to be described	<ul style="list-style-type: none"> ✓ subject matter and duration of processing ✓ nature and purpose of processing ✓ type of Personal Data ✓ categories of Data Subjects ✓ obligations and rights of the Customer
Purpose limitation	<ul style="list-style-type: none"> ✓ only process Personal Data on clear, documented instructions ✓ If Customer is notified: <ul style="list-style-type: none"> ○ under section 11.3.1 of the Policy, that a Non-UK Colt Entity has received a request to disclose Customer's UK Personal Data to an overseas law enforcement agency or state security body, ○ Under section 11.2.1 of the Policy, that a Non-UK Colt Entity is subject to laws which would have a substantial effect on the guarantees provided by these Rules <p>Customer may terminate the services affected by this notice</p>
Data transfer	<ul style="list-style-type: none"> ✓ only transfer the data outside the EU, or, for data originating from Norway, Iceland, Liechtenstein, Switzerland and the United Kingdom, outside that country if instructed to do so by the Customer <ul style="list-style-type: none"> ○ exception possible if Colt is subject to UK Law which requires the Personal Data to be transferred; notify the Customer of this unless that UK Law imposes secrecy requirements on important public interest grounds
Confidentiality for Personnel	<ul style="list-style-type: none"> ✓ All Personnel authorised to process the Personal Data to be bound by confidentiality obligations
Security	<ul style="list-style-type: none"> ✓ Description of the technical and organisational measures to protect Personal Data ✓ May be provided via link

Sub-processing	<ul style="list-style-type: none"> ✓ Customer authorisation required to appoint sub-processors, whether part of Colt or external <ul style="list-style-type: none"> ○ If general authorisation is given, inform the Customer of changes in a timely manner so as to allow Customer to object (which may be met by providing a right to terminate) ✓ Flow down substantially similar obligations to the Sub-processor. The obligations are those: <ul style="list-style-type: none"> ○ Relevant to the processing by the Sub-processor in the services agreement with the Customer ○ Set out in this Appendix 2B (including purpose limitation, acceptance of audit, duty to assist with data subject rights and queries from supervisory authorities, and with DPIAs, storage limitation, rules on appointment of sub-processors) ○ Granting Data Subjects third party beneficiary rights (Policy, section 10.1 – 10.5) ○ Duty to co-operate with supervisory authorities (Policy, section 11.2) ○ Duty to assist the Customer (Policy, section 4.3) ✓ Liability for acts of the Sub-processor
Data Subject rights	<ul style="list-style-type: none"> ✓ Assist the Customer in responding to these – so far as is possible and taking into account the nature of the processing
Personal Data breaches	<ul style="list-style-type: none"> ✓ Assist the Customer in managing its obligations in relation to Personal Data breaches under the UK GDPR, taking into account the nature of the processing and the information available to the Processor ✓ Report Personal Data breaches to the Customer without undue delay
DPIAs	<ul style="list-style-type: none"> ✓ Assist the Customer in conducting data protection impact assessments and consulting with the competent supervisory authority, taking into account the nature of the processing and the information available to the Processor
Storage limitation	<ul style="list-style-type: none"> ✓ Return or delete Personal Data at the end of the services, at the Customer's choice, and delete all copies of the Personal Data <ul style="list-style-type: none"> ○ Exception possible if retention required by UK Law
General assistance	<ul style="list-style-type: none"> ✓ Make available all information necessary for the Customer to demonstrate it has met its obligations (under Art.28 UK GDPR) in appointing and managing a Data Processor ✓ Notify the Customer if, in the Data Processor's opinion, an instruction infringes UK Law
Audit	<ul style="list-style-type: none"> ✓ Allow and contribute to audits, including on-site inspections, conducted by the Customer or an auditor nominated by Customer <ul style="list-style-type: none"> ○ Those auditing must follow the Audit Conditions ○ Customer may select an auditor in agreement with its competent supervisory authority

Appendix 3: Relevant Group Companies bound by the Rules

Country	Entity name	Contact details	Registration Number	Tax Number
Australia	Colt Technology Services Australia Pty Ltd.	c/o Baker & McKenzie, Level 19, CBW, 181 William Street, Melbourne VIC 3000, Australia	631 678 423	ABN 29631678423
Australia	MarketPrizm B.V. (Branch)	c/o Deloitte Private, Level 1, Grovenor Place, 225 George Street, Sydney, NSW	163 287 321	ABN 17163287321
Austria	Lumen Technologies Austria GmbH	Rosenbursenstraße 2/15 1010 Vienna, Austria	182735d	ATU51085301
Belgium	Lumen Technologies Belgium SA	Av. L. Grosjean 2, 1140 Evere	0462.823.523	BE0462823523
Bulgaria	Colt Technology services GmbH – Branch Bulgaria	Republic of Bulgaria, 1000 Sofia, Sredets Region, 10 Tsar Osvoboditel Blvd, 3rd floor	205565332	BG205565332
Bulgaria	Lumen Technologies Bulgaria EOOD	14 Tsar Osvoboditel Blvd, Floor 2 1000 Sofia Bulgaria	200145193	BG200145193
China	Colt Technology Services (China) Co., Ltd.	Office address: Room 2505, Bund Center, 222 Yanan Road East, Shanghai 200002, China Registered address: Room 108, No. 26, Jiafeng Raod, China (Shanghai) Pilot Free Trade Zone. 200131, China	913100007743162000	
China	Colt Technology Services (Dalian) Co., Ltd.	Unit 602, Building 12, No. 21 Software Park Road East, Shahekou District, Dalian, Liaoning Province	91210231MAoUM4GC5B	91210231MAoUM4GC5B
Croatia	Lumen Technologies Croatia Usluge d.o.o.	Ilica 1, 10000 Zagreb, Croatia	080753908	HR50064191200
Czech Republic	CenturyLink Communications CZ s.r.o	Klimentská 1216/46 Nové Město 110 00 Praha 1 Czech Republic	271 84 099	CZ27184099
Denmark	Lumen Technologies Denmark ApS	Sydvestvej 100, 2600 Glostrup, Denmark	21264644	DK21264644

Estonia	Lumen Technologies Estonia OÜ	Lõõtsa tn 2b 11415 Tallinn Estonia	12395788	EE101606691
Finland	Lumen Technologies Finland Oy	c/o Revico Grant Thornton Oy Paciuksenkatu 27 P.O. Box 18 00271 Helsinki	2346333-1	FI23463331
France	Lumen Technologies France S.A.S	Le Capitole, 55 Avenue des Champs Pierreux, 92000 Nanterre, France	420 989 154 RCS NANTERRE	FR23420989154
Germany	Lumen Technologies Germany GmbH	Rüsselsheimer Straße 22, 60326 Frankfurt am Main, Germany	HRB 43850	DE195395583
Germany	Qwest Germany GmbH	Rüsselsheimer Strasse 22 Frankfurt Germany 60326	HRB 84037	DE262128381
Greece	Lumen Technologies NL B.V. Greek branch - (Lumen Technologies NL B.V. Ελληνικό Υποκατάστημα)	62 Kifissias Avenue, 15125 Maroussi, Athens - Greece	124136801001	
Hong Kong	Colt Technology Services Limited	2912-16, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong	1860574	60966262
Hong Kong	MarketPrizm Hong Kong Ltd	2912-16, Tower Two, Times Square, 1 Matheson Street, Causeway Bay, Hong Kong	1860574	
Hungary	Lumen Technologies Hungary Kft	Dévai utca 26-28 1134 Budapest	01-09-879119	HU13903477
Iceland	CenturyLink Communications Iceland ehf	Suðurlandsbraut 20, 108 Reykjavík	431115-0340	121960
Ireland	CenturyLink Communications PEC Services Europe Limited	15/16 Docklands Innovation Park, East Wall, Dublin 3, Dublin, Ireland	297583	IE8297581F
Ireland	Lumen Technologies EMEA Ireland Limited	15/16 Docklands Innovation Park, East Wall, Dublin 3, Dublin, Ireland	291796	IE8297581F
Ireland	Lumen Technologies PEC Ireland Limited	Riverside One, Sir John Rogerson's Quay, Dublin 2, D02 X576	297581	IE8297581F
India	Colt DCS India LLP	602, Thawar Apartment, Above Canara Bank, Main Carter Road No.5, Borivali (East)	AAO-6800 (LLP Identification Number)	27AAOFC4952D1ZD

		Mumbai, Maharashtra, 400066, India		
India	Colt Technology Services India Pte. Limited	Unitech Business Park, Tower B, 4th & 5th Floor, South City- I, Gurgaon, 122001	U72900DL2004 PTC 125537	Gurgaon 06341824241 Bangalore 29680775929
India	Colt Network Services India Private Limited	C/o Cowrks Areocity Ground Floor & First Floor Worldmark 1, Asset Area 11, Areocity, Hospitality District, Indira Gandhi International Airport, New Delhi - 110037	U64203DL2019FTC356555	Dehli: 07AAICC4361K1ZH
Israel	Lumen Technologies Israel Ltd.	7 Rival Street. Tel Aviv- Yafo 6777840 Israel	515263804	515263804
Italy	Lumen Technologies Italia Srl	Via San Giusto, 5I- 20153 Milan, Italy	MI-1558220	IT12465050156
Kenya	Lumen East Africa Limited	Aln House, LR 1870/1/176, Eldama Ravine Close, Off Eldama Ravine Road, Westlands, Nairobi	CPR/2013/92036	P051423459F
Luxembourg	Lumen Technologies Luxembourg S.à r.l.	53 Boulevard Royal, L- 2449 Luxembourg	B135597	LU22298540
Netherlands	CenturyLink Europe B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	34117150	NL 808121650B01
Netherlands	Level 3 Holdings B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	33299248	NL 807110978B01
Netherlands	Lumen Technologies NL B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	33299249	NL807110930B01
Netherlands	Level 3 Europe B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	34186897	NL811851084B02
Netherlands	Qwest Holdings B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	34175081	
Netherlands	Qwest Netherlands B.V.	Stekkenbergweg 4, 1105AJ Amsterdam, The Netherlands	34175082	NL8106.79.474.B.01
Norway	Lumen Technologies Norge AS	Okernveirn 121, 0579 Oslo	981 195 361	981195361MVA
Poland	Lumen Technologies Poland sp. z o.o.	Ul. Zlota 59 00-120 Warsaw Poland	0000396199	PL7010314979
Romania	Lumen Technologies Romania S.R.L.	313 - 315, Barbu Vacarescu Street, 5th floor, Bucharest, 2nd District, 020272, Romania	22164560	RO22164560

Serbia	Colt Technology Services d.o.o. Beograd-Stari Grad	Kneza Mihaila street, 30, 5th Floor, Belgrade, 11000, Serbia	2 141 3011 PIB	
Serbia	Lumen Technologies RS d.o.o. Beograd-Vračar	Krunska 73 11000 Belgrade Serbia	20924438	108057092
Singapore	Colt Technology Services Singapore Pte. Ltd.	8 Temasek Boulevard, #17-01, Suntec Tower Three, Singapore 038988	201209357C	
Singapore	MarketPrizm Singapore Pte. Ltd.	8 Marina Boulevard, #05-02, Marina Bay Financial Centre, Singapore (018981)	201321576N	201321576N
Singapore	Colt Technology Services Pte. Ltd.	8 Temasek Boulevard, #17-01, Suntec Tower Three, 038988	201003217K	201003217K
Slovakia	CenturyLink Communications Slovakia spol. s.r.o.	Hodžovo námestie 1A 811 06 Bratislava-Staré mesto Slovakia	36 734 349	SK2022314701
Slovenia	CenturyLink telekomunikacijske storitve d.o.o.	Bleiweisova cesta 30 1000 Ljubljana Slovenia	3896439000	SI19609710
South Africa	Group Lumen South Africa (PTY) Ltd.	Central Office Park No.4, 257 Jean Avenue, Centurion, Gauteng, 0157	2012 / 025797 / 07	4030264289
Spain	Lumen Technologies Iberia S.A.	Calle Acanto 22, 10th Floor 28045 Madrid, Spain	A82440173	ESA82440173
Sweden	CenturyLink Communications Sweden AB	Olof Palmes gata 29, 4th Floor, 111 22 Stockholm, Sweden	556624-1195	SE556624119501
Turkey	Lumen Teknoloji Hizmetleri Limited Şirketi	Küçükbakkalköy Mah. Kayışdağı Cad. Allianz Plaza No: 1 İç Kapı No: 108 Ataşehir / İstanbul	750586-0	3960630673
United Kingdom	Colt Technology Services	20 Great Eastern Street, London, England EC2A 3EH	02452736	GB 645 4205 50
United Kingdom	Colt Technology Services Europe Limited	20 Great Eastern Street, London, England EC2A 3EH	03218510	GB645420550
United Kingdom	Colt Data Centre Services UK Limited	20 Great Eastern Street, London, England EC2A 3EH	07306352	GB645420550
United Kingdom	Colt Technology Services Group Limited	20 Great Eastern Street, London, England EC2A 3EH	03232904	GB 645 4205 50

United Kingdom	Colt Group Holdings Limited	20 Great Eastern Street, London, England EC2A 3EH	11530966	
United Kingdom	Roosevelt Services UK Limited	Colt House, 20 Great Eastern Street, London EC2A 3EH, United Kingdom	12542548	
United Kingdom	Lumen Technologies EMEA Holdings Limited	260-266 Goswell Road, London, England, EC1V 7EB	03855219	GB744433045
United Kingdom	Level 3 Communications Limited	260-266 Goswell Road, London, EC1V 7EB	03514850	GB744433045
United Kingdom	Lumen Technologies UK Limited	260-266 Goswell Road, London, EC1V 7EB	2495998	GB744433045 (EORI for Northern Ire. XI744433045000)
United Kingdom	Lumen Technologies Europe Limited	260-266 Goswell Road, London, EC1V 7EB	3728783	GB740593236
United Kingdom	Fibernet UK Limited	260-266 Goswell Road, London, EC1V 7EB	02940263	GB744433045
United States	Colt Internet US Corp.	"c/o Corporation Service Company, 2711 Centerville Road, Suite 400, Wilmington, Delaware 19808 (Registered address). c/o Colt Group S.A., K2 Building, Forte 1, 2a rue Albert Borschette, L-1246 Luxembourg (Business address). 101 Hudson St, Suite 2100, Jersey City, NJ 07302 (Mailing address only)	3102974	EIN-04-3500566
United States	Colt Technology Services LLC	c/o The Corporation Trust Company, 1209 Orange Street, Wilmington, Delaware 19801 (Registered address) 141 W. Jackson Blvd., Suite 2808, Chicago, IL 60604 (Business address) 101 Hudson St, Suite 2100, Jersey City, NJ 07302 (Mailing address only)	4887258	
United States	Camelot Landing, LLC	c/o Corporation Service Center, 251 Little Falls Dr., Wilmington, Delaware 19808,	7109700	

		County of New Castle, US		
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